Strategy

KNOWLEDGE MANAGEMENT

LEAFLET 2025

LUXDEV
Luxembourg
Development Agency

EUREKA
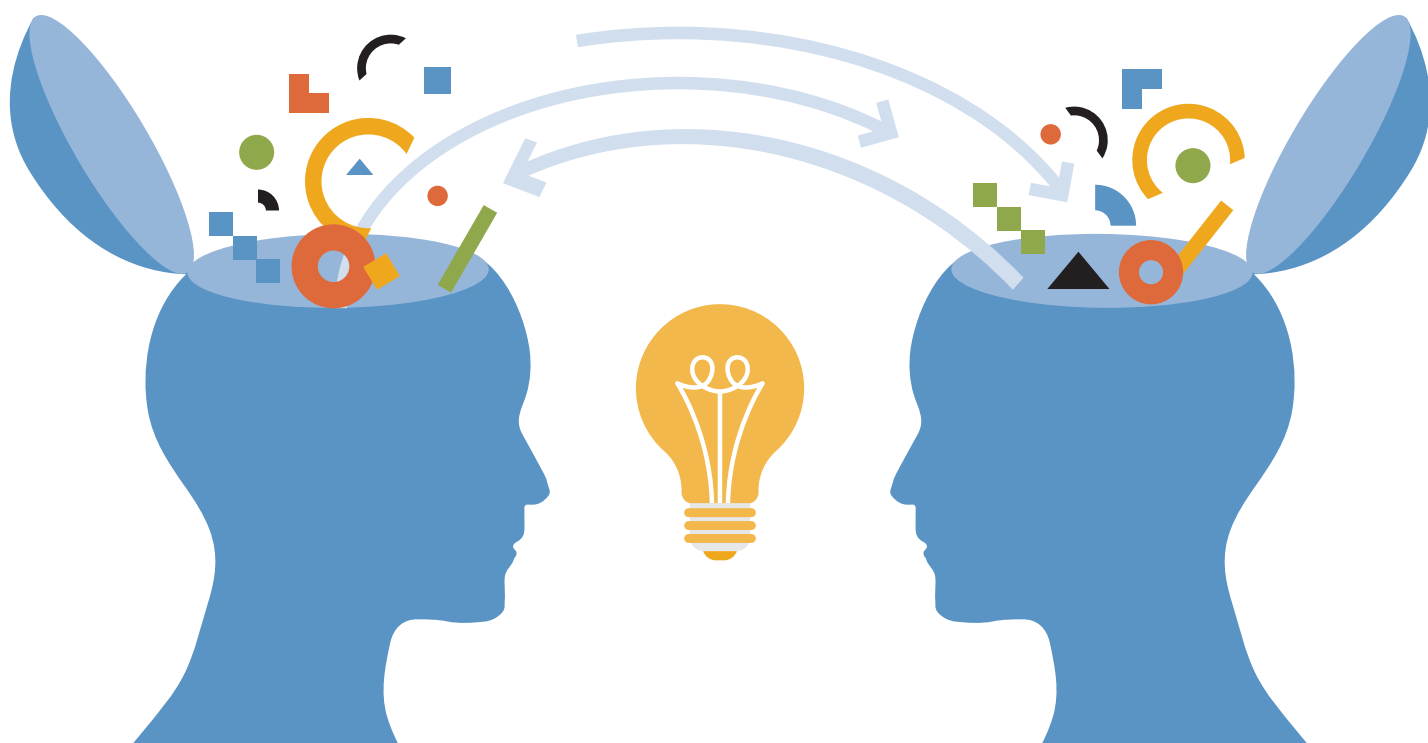
KNOWLEDGE MANAGEMENT
STRATEGY

The new Knowledge Management (KM) strategy is designed to foster continuous learning, adaptability, and innovation in an ever-changing development landscape.

KNOWLEDGE IS CONNECTED AND TRANSFORMED INTO BETTER DEVELOPMENT OUTCOMES

KNOWLEDGE FOR SUSTAINABLE DEVELOPMENT

KNOWLEDGE IS KEY

- KM is essential for driving sustainable development
- Organisational learning (OL) ensures LuxDev remains agile and innovative in a rapidly changing world

WHY KNOWLEDGE MANAGEMENT MATTERS?

- LuxDev uses KM to navigate new challenges and seize opportunities
- Leverage good practices and lessons learned to enhance operational efficiency and effectiveness
- KM contributes to improved decision-making and stronger development outcomes

LUXDEV'S STRATEGIC COMMITMENT

- LuxDev is committed to becoming a better learning organisation, harnessing knowledge to improve development impact

TRANSFORMING KNOWLEDGE INTO DEVELOPMENT IMPACT

LuxDev is committed to transforming knowledge into actionable insights that drive improved development outcomes. The strategy focuses on four key pillars – Processes, People, Networks, and Technology – each critical to building a learning culture and a more agile and innovative Agency.
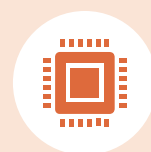
Processes

People

Networks

Technology

LEARN TOGETHER

PROCESSES

MAINSTREAMING KNOWLEDGE FOR IMPACT

LuxDev integrates KM into the Quality Management System (QMS), ensuring each project/programme phase benefits from the best available knowledge. This will deepen the integration of KM into core operational processes and enhance the user-friendliness and applicability of knowledge products.

KM IS WELL ESTABLISHED IN THE QMS

Integrate KM within LuxDev's QMS processes.

LUXDEV'S PROJECT/ PROGRAMME LIFECYCLE ALIGNED WITH KM

Embed KM in the project/ programme lifecycle to strengthen operational efficiency and effectiveness.

USABILITY OF KM PRODUCTS ENHANCED

Strengthen the user-friendliness and applicability of knowledge products and services.

PEOPLE

KNOWLEDGE STARTS WITH US

Empowering our staff with the right KM skills and tools is at the heart of our strategy. We are committed to building KM capacity across LuxDev, ensuring that knowledge is captured, shared, and used effectively, even as our teams evolve.
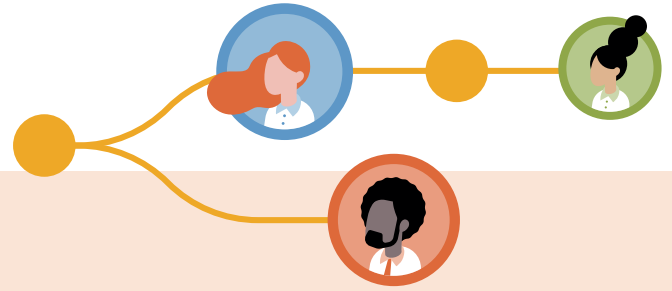
CAPACITY OF LUXDEV'S STAFF STRENGTHENED

Boost staff ability to deliver effective KM, learning, and innovation work.

KM PROCEDURES CONSISTENTLY IMPLEMENTED

Establish robust KM procedures to reduce knowledge loss.

INNOVATE TOGETHER

NETWORKS

CONNECTING FOR IMPACT

Communities of Practice (CoPs) will be part of the new hubs for internal collaborative learning and innovation at LuxDev. Through peer-to-peer knowledge sharing, we combine our internal expertise with external knowledge from partnerships to enhance our collective learning and improve development results.

COLLABORATIVE SPACES FOR CO-CREATIVE WORK ESTABLISHED AND FUNCTIONAL

Develop and sustain horizontal learning spaces, including CoPs, for enhanced knowledge sharing.

KNOWLEDGE ACQUIRED FROM EXTERNAL PARTNERS

Systematically acquire relevant knowledge from external networks and partnerships.

TECHNOLOGY

POWERING KNOWLEDGE WITH INNOVATION

Technology is a powerful enabler of KM. We are enhancing the usability of our IT tools and exploring new technologies, such as AI, to ensure that knowledge is always at our fingertips when we need it most.

USABILITY OF IT TOOLS ENHANCED

Optimise IT tools to support effective knowledge work.

LEAD TOGETHER